

Behavioral Warning Signs & Responses

REVIEW: Workplace Violence Policy and Student Handbook

Low Level
Follow Up is Very Important

Moderate Level
Follow up
Important/Necessary

High Level
Immediate Intervention

- Concerns arise from:
- Conduct
 - Interaction
 - Words
 - Email, web postings, etc.
 - Inappropriate or odd

- Interrupts the classroom/business day
- Loud/boisterous behavior
- Plagiarism, cheating
- Possibly illegal
- Inappropriate behavior, action, words

- De-escalation didn't work
- Level of disruption is unacceptable
- Conduct is out of control
- Illegal Behavior
 - Disorderly, theft, assault, actively threatening, property destruction, etc.
 - Crime in progress
 - Possession of a weapon or using something as a weapon

- Exercise De-escalation
- Model appropriate behavior
 - Provide calming atmosphere, reassure, remain calm
 - Remain in control of your work setting/classroom
 - Advise you'll address concerns after class
 - Offer to schedule follow up appointment
 - Offer the opportunity to meet with your supervisor/Dean
 - If you're upset, seek assistance

- Contact Appropriate Department for follow up
- Dean
 - Supervisor
 - Human Resources
 - Public Safety
 - Counseling

- Contact Public Safety
- 911 in an emergency
For a non emergency, 5555 from any college phone or 248-858-4951 from any phone