



# OAKLAND POLICE ACADEMY

## Combined Regional Emergency Services Training

### Oakland Community College

2900 Featherstone Road • Auburn Hills, MI 48326-2845 • [www.oaklandcc.edu/police](http://www.oaklandcc.edu/police)



OAKLAND  
POLICE  
ACADEMY  
JUSTICE THROUGH KNOWLEDGE

## Building 911 LifeBridges to the Suicidal Caller

**Instructor:** James W Marshall III, M.A., L.L.P.

James Marshall is a Masters-level psychologist and director of MasterCare Institute in Petoskey, Michigan. He provides therapy and training on the impact of trauma and stress on relationships at home and in the workplace.

**Course Objectives:** After completing this course students will:

- Increase awareness that suicide is a national problem
- Increase awareness that suicide is a significant cause of death among American citizens and law enforcement personnel
- Increase foundation knowledge about the causes of suicide
- Enhance suicide risk assessment and risk management skills
- Affirm and enhance the current work of 911 personnel
- Increase confidence in handling suicidal callers
- Will participate in practice calls utilizing training and feedback from the instructor

**Topics Covered:**

- Suicide Overview • Assessment of suicide risk
- Crisis & Intervention • Intervening to prevent suicide
- Psychological Factors in suicide • Community Resources
- Intervention • Five Important Facts
- Connecting with the suicidal caller

**COURSE NAME:** Building 911 LifeBridges to the Suicidal Caller  
**DATE:** October 28, 2009  
**TIME:** 8:00 am – 4:30 pm  
**COST:** \$190.00  
**LOCATION:** Oakland Police Academy  
Oakland Community College – Auburn Hills Campus  
2900 Featherstone Rd.  
Auburn Hills, Michigan 48326-2845  
**Phone:** (248) 232-4220  
**Fax:** (248) 232-4225

911 Fund #MCI200905A

**Cancellation Policy:** Class reservations may be cancelled up to 7 calendar days prior to the first day of class with a 100% refund, less than 7 days, but prior to the first day of class with a 50% refund, on the first day of class with a 0% refund. All "no shows" will be charged full price. Please include the registered person's name, course name and date, your signature and date.



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# TRAINING NOTICE