



OAKLAND POLICE ACADEMY DISPATCH TRAINING

Combined Regional Emergency Services Training

Oakland Community College

2900 Featherstone Road • Auburn Hills, MI 48326-2845 • www.oaklandcc.edu/police



OAKLAND
POLICE
ACADEMY
JUSTICE THROUGH KNOWLEDGE

HOMELAND SECURITY FOR 911 PROFESSIONALS

INSTRUCTOR: Dave Larton (First Contact 911) of Morgan Hill, California is Chief of the Reserve Communications Unit, Costal Region, of the Governor's Office of Emergency Services. Based at the State OES Regional Emergency Operations Center in Oakland, Dave currently manages the staff of a sixteen county area ranging from the Oregon border to the Monterey County line. Dave has more than twenty-five years of emergency services experience. Dave is Associate Editor of 9-1-1 Magazine where he writes the popular Fast Forward column.

COURSE DESCRIPTION: This class will provide Call Takers, Dispatchers, Trainers and Supervisors with the vital education and resources necessary to be better prepared for the 9-1-1 role in anti-terrorism and Homeland Security. Students will gain a better understanding of the role of the dispatcher in an incident involving terrorism, Hazardous Materials or Weapons of Mass Destruction; the roles and responsibilities of local, state and federal resources in responding to these incidents; along with background in the methodology of terrorist incidents, targets of a terrorist group, and the effects of such incidents on the general population.

Students will learn the procedures necessary to call take and then dispatch resources to an incident involving chemicals, ordinance, biological or radiological emergencies and become familiar with the resources available to assist the dispatcher, including agencies such as CHEMTREC, FEMA, the United States Coast Guard, OSHA and the Department of Homeland Security.

TOPICS INCLUDE:

- Types of Disasters
- Dealing with Crises Callers
- Communications Procedures
- Terrorists Groups
- Tools of a Terrorist
- Terrorist Targets
- The Mind of a Terrorist
- Chemical/Biological Incidents
- Suspicious Packages
- Bomb Threat
- Aircraft Incidents – New NORAD/NENA 9-1-1 Initiative
- Protecting your 911 Center

COURSE NAME: Homeland Security for 911 Professionals

COURSE CODE: PBSV-5534

DATES: October 22, 2009

TIME: 8:00 am - 4:30 pm

COST: \$190.00

LOCATION: Oakland Police Academy
Oakland Community College
2900 Featherstone Road
Auburn Hills, MI 48326-2845
Phone: 248.232.4220
Fax: 248.232.4225

QUESTIONS: 911training@oaklandcc.edu

This course is 911 Fund Approved; #OCC200901A

CANCELLATION POLICY: Class reservations may be cancelled up to 7 calendar days prior to the first day of class with a 100% refund, less than 7 days, but prior to the first day of class with a 50% refund, on the first day of class with a 0% refund. All "no shows" will be charged full price. Please include the registered person's name, course name and date, your signature and date.



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TRAINING NOTICE