



OAKLAND POLICE ACADEMY DISPATCH TRAINING Combined Regional Emergency Services Training Oakland Community College

2900 Featherstone Road • Auburn Hills, MI 48326-2845 • www.oaklandcc.edu/police



ADVANCED EMERGENCY MEDICAL DISPATCH (EMD) CERTIFICATION

INSTRUCTION BY: Priority Dispatch Corp.

COURSE DESCRIPTION:

Advanced EMD training through the National Academy will help you master emergency medical dispatching on the front lines. You will learn how to handle difficult callers, identify the correct Chief Complaint, assign needed resources, effectively communicate between responders and callers, and provide life-saving support. This is hands-on training with real-life examples, exciting audiovisual tools, and instructors who have spent years in EMS as dispatchers and responders.

TOPICS INCLUDE:

- Improve quality of service and caring to the caller
- Correctly identify Chief Complaints
- Assign needed resources
- Improve scene safety
- Provide effective Dispatch Life Support
- Learn the new Compressions 1st CPR
- Provide crucial Pre-Arrival Instructions even in high-risk childbirth situations (breech, etc.)
- Safely prioritize calls
- Acquire National Certification

REGISTRATION INCLUDES:

- National Academy of Emergency Medical Dispatch® membership
- Two-year subscription to the National Journal of Emergency Dispatch™
- NAEMD certification & diploma
- EMD patch and Advanced EMD rocker
- EMD Course Manual
- Principles of EMD Textbook 3rd Edition – Version 11.2
- Advanced EMD lesson on CD-ROM

***** Must have current CPR Certification**

COURSE NAME: Advanced Emergency Medical Dispatch (EMD) Certification

COURSE CODE: PBSV-5348

DATES: December 2-4, 2009

TIME: 8:00 am - 5:00 pm

COST: \$325.00

LOCATION: Oakland Police Academy
Oakland Community College
2900 Featherstone Road
Auburn Hills, MI 48326-2845
Phone: 248.232.4220
Fax: 248.232.4225

QUESTIONS: 911training@oaklandcc.edu

(ETSC-911 Fund Certified #PDIS200806B)

CANCELLATION POLICY: Class reservations may be cancelled up to 7 calendar days prior to the first day of class with a 100% refund, less than 7 days, but prior to the first day of class with a 50% refund, on the first day of class with a 0% refund. All "no shows" will be charged full price. Please include the registered person's name, course name and date, your signature and date.



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TRAINING NOTICE