



OAKLAND POLICE ACADEMY DISPATCH TRAINING

Combined Regional Emergency Services Training

Oakland Community College

2900 Featherstone Road • Auburn Hills, MI 48326-2845 • www.oaklandcc.edu/police



911 DISPATCH ACADEMY

INFORMATIONAL ORIENTATION

5th Session Spring 2010

The Oakland Police Academy is also pleased to offer the most comprehensive **911 Dispatch Academy** in the State of Michigan. Our program introduces the necessary skills and knowledge to work in a modern public safety communications center by teaching each student the responsibilities required of today's public safety communications professionals.

To assess whether this career would be appropriate for you to prepare for a career as a 911 Professional, ask yourself the following questions:

- Do I like exciting work that is never the same?
- Can I type at least 35 words a minute? (Requirement varies by agency)
- Can I keep track of several things at the same time without getting flustered?
- Can I read and listen to information and remember facts and draw logical conclusions?
- Can I quickly and accurately compare details?
- Can I be compassionate towards strangers in a non-visual environment (on the phone)?

If you answered YES to each of these questions, you may be a good candidate for a position as a Public Safety Dispatcher.

Agencies are seeking persons with high quality personal characteristics with a strong sense of honesty, strong work ethic and a solid commitment to service and teamwork.

To learn more about this academy and the 911 dispatch profession register at the number below. This orientation is **mandatory** for acceptance into the 911 Dispatch Academy program. There are a limited number of spaces for the spring academy. To register for orientation, please call 248.232.4220.

Attending the orientation does not guarantee acceptance into the program. Be prepared to sign up for a sit-a-long session at a local 911 center – various days and times will be available.

COURSE NAME: 911 Dispatch Academy
COURSE CODE: None
DATE: December 8, 2009
TIME: 6:30 pm
COST: **Orientation** – No Charge
Spring Academy – Six Week Program: Call for tuition costs
LOCATION: Oakland Police Academy – J-Building
Oakland Community College
2900 Featherstone Road
Auburn Hills, MI 48326-2845
Phone: 248.232.4220
Fax: 248.232.4225
QUESTIONS: 248.731.6220 or e-mail: 911training@oaklandcc.edu

CANCELLATION POLICY: Class reservations may be cancelled up to 7 calendar days prior to the first day of class with a 100% refund, less than 7 days, but prior to the first day of class with a 50% refund, on the first day of class with a 0% refund. All "no shows" will be charged full price. Please include the registered person's name, course name and date, your signature and date.



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TRAINING NOTICE