



Email Updates

On behalf of the entire College community, we hope you are taking care of yourself and your family during this challenging time. Our national and local response to the Coronavirus has rapidly evolved this week, and we've shared with you our evolving plans as the week progressed. On Monday, March 23, we transition from in-classroom to at-home instruction for the remainder of the Winter semester.

We understand you may be anxious, stressed, and fearful, in part from the pandemic, and possibly in part from starting an unfamiliar way of learning. OCC faculty and staff are committed to your success and are ready to ease you into this new environment.

Your most important ally in this transition is your instructor. They will be the primary source of information about how each class will move to at-home learning, and in some cases whether the class must be cancelled. Please check your OCC student email frequently as the best way to stay in touch with them.

How Do I Find More Information and Resources?

In addition to the key information below, please check our [website](#) regularly and the [Coronavirus](#) page for a wealth of resources.

Instructional Resources

If you are unfamiliar with instruction that is not delivered in person, we have some FREE resources to prepare you:

- Register for the [Online Learning Readiness](#) course, DIST-1000, especially if your instructor will be using [D2L](#)
- Take a [tutorial on how to use Zoom](#)
- Call the D2L Helpdesk 24/7 including holidays at 855.772.1235 (toll free)

If your instructor has not contacted you, please notify us using the College's [complaint/suggestion form](#).

Student Services

You will be able to access [Academic Support Centers](#), [Bookstores](#), [Business Offices](#), [Counseling](#), [Enrollment Services](#) and [Financial Aid](#) via phone, email, and videoconference Monday-Friday, 8:30 a.m. - 5:00 p.m.

- All [Library](#) services are available online, including our 24/7 "Ask a Librarian."
- If you are working with [ACCESS](#), your accommodations may need to be modified for at-home learning. ACCESS Office staff are available remotely to work with you, and in some cases, with individual instructors on a case-by-case basis.
- [Counselors and staff](#) are available for appointments via phone, Zoom (online face-to-face) and email. Sign up using our online scheduling system.
- [Transcripts](#) are available electronically.

Financial Aid

If you are expecting a financial aid disbursement, the fastest way to receive your funds is via E-check directly to your bank account. Here's how: sign up at [MyOCC](#) => Financial Profile => Bank Information. If you have questions, please call the Financial Aid hotline at 248.341.2240. If you are receiving federal financial aid and want to change your schedule, please contact an OCC [Financial Aid advisor](#) first to preserve your current funding and ensure access to future grants and loans.

Community Resources

Physical and Mental Health

If you are sick, stay home. The Oakland County Health Division (OCHD) has resources available to you, as do a number of local health care providers. For example, Beaumont Health offers a free online COVID-19 risk assessment. Practice good hygiene, especially washing your hands frequently. If you are anxious or stressed and need support, these services provide help.

Connectivity

You can receive free, home internet access for a limited time through a number of service providers, if you meet income requirements. View our tips here.

- OCC students and community members in need of internet service for the transition to at-home learning can receive two months free from Comcast's Internet Essentials plan
- Discounted laptop and desktop computers are also available for Internet Essentials customers
- Contact your instructor to discuss other alternatives the College may be able to provide

Other Resources

If you need help with food, clothing, shelter, transportation, or other basic needs, contact a Counselor or visit our Resources page.

One Final Thought

In this rapidly changing environment, we are working together to find the answers you need to ensure your success. We are committed to providing you the highest quality instruction and student services.

We are planning for summer semester and look forward to seeing you. Registration is currently open!

Thank you for being an OCC student. We hope you stay well!