



OAKLAND POLICE ACADEMY DISPATCH TRAINING

Combined Regional Emergency Services Training
Oakland Community College

2900 Featherstone Road • Auburn Hills, MI 48326-2845 • www.oaklandcc.edu/crest/



OAKLAND
DISPATCH
ACADEMY
SERVICE THROUGH EDUCATION

UNDERSTANDING DOMESTIC VIOLENCE

INSTRUCTION BY: Oakland Police Academy Dispatch Instructors

SPECIAL GUESTS: Representatives from HAVEN and the Oakland County Prosecutor - Domestic Violence Unit

COURSE DESCRIPTION: This class will educate the 911 professional on the cycle of domestic violence. There will be extensive group exercises and interaction. Instruction is provided by two local experienced 911 professionals. Our guest speakers will review 911 calls that have been used as evidence in prosecution of these cases and discuss the positive and negative impacts of the call-takers skills. **Module II approved.**

TOPICS INCLUDE:

- Facts About Domestic Violence
- Types of Domestic Violence
- Power & Control
- Staying
- Causes of Abuse
- Laws
- Statistics
- Officer Safety
- S.A.F.E.
- Call Review
- Call Handling Techniques

COURSE NAME: Understanding Domestic Violence
DATE: May 21, 2019
TIME: 8:00 am - 4:30 pm
COST: \$200.00 (911 SNC Module II Approval #OCC200903B)
LOCATION: Oakland Community College
Auburn Hills Campus - J-Building
2900 Featherstone Road
Auburn Hills, MI 48326-2845
REGISTRATION: Phone: 248.232.4220
Fax: 248.232.4225
QUESTIONS: 911training@oaklandcc.edu

– This Course is SNC Approved – Module II –

CANCELLATION POLICY: Class reservations may be cancelled up to 7 calendar days prior to the first day of class with a 100% refund, less than 7 days, but prior to the first day of class with a 50% refund, on the first day of class with a 0% refund. All "no shows" will be charged full price. Please include the registered person's name, course name and date, your signature and date. Students are responsible for amounts not covered by third party sponsors or departments unwilling to satisfy the invoice.



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TRAINING NOTICE