



## OAKLAND POLICE ACADEMY DISPATCH TRAINING

Combined Regional Emergency Services Training  
Oakland Community College

2900 Featherstone Road • Auburn Hills, MI 48326-2845 • [oaklandcc.edu/crest](http://oaklandcc.edu/crest)



LAW  
ENFORCEMENT  
TRAINING

## ACTIVE DE-ESCALATION STRATEGIES AND CRITICAL-DECISION MAKING

**INSTRUCTOR:** Bryan Pizzuti is an experienced law enforcement professional and trainer with 20 years of experience. Successful development, implementation, and supervision of professional development and safety programs for law enforcement and the public. Well-presented, highly personable with a strong motivation to train and educate individuals or groups that seek professional growth and development.

Pizzuti believes that the primary insight of a trainer should be the student first, and continual study of the craft that is being instructed. Knowledge and belief in research, study and questioning of all the areas instructed to stay current, relevant and impactful in students/trainees served.

**COURSE DESCRIPTION:** This is a four (4) hour classroom based confrontation avoidance/conflict resolution and critical decision making course. This classroom course is designed to recognize aggression, not stimulate aggression, and to develop strategies/skills to de-escalate the conflict. Students will learn Active De-Escalation Strategies that avoid or resolve interactions by employing resolution tactics and de-escalation methods to promote successful community interactions. Students will be introduced to the Critical-Decision Making model and its relationship to overall first responder safety.

**DATE:** March 10, 2022 (2 sessions are being offered)

**TIME:** 8:00 am - 12:30 pm

or

1:00pm - 5:00pm

**COST:** \$100.00

**LOCATION:** Oakland Police Academy  
Oakland Community College  
2900 Featherstone Road  
Auburn Hills, MI 48326-2845

**REGISTRATION:** Phone: 248.232.4220

**QUESTIONS:** [911training@oaklandcc.edu](mailto:911training@oaklandcc.edu)

- 302 Funds Eligible -

- This Course is SNC Approved -

(SNC #OCC2021-1686)

**CANCELLATION POLICY:** Class reservations may be cancelled up to 7 calendar days prior to the first day of class with a 100% refund, less than 7 days, but prior to the first day of class with a 50% refund, on the first day of class with a 0% refund. All "no shows" will be charged full price. Please include the registered person's name, course name and date, your signature and date. Students are responsible for amounts not covered by third party sponsors or departments unwilling to satisfy the invoice.



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# TRAINING NOTICE