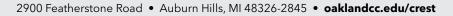


OAKLAND POLICE ACADEMY DISPATCH TRAINING

Combined Regional Emergency Services Training
Oakland Community College





UNDERSTANDING DOMESTIC VIOLENCE

INSTRUCTION BY: Oakland Police Academy Dispatch Instructors

SPECIAL GUESTS: Representatives from HAVEN and the Oakland County Prosecutor - Domestic Violence Unit

COURSE DESCRIPTION: This class will educate the 911 professional on the cycle of domestic violence. There will be extensive group exercises and interaction. Instruction is provided by *two* local experienced 911 professionals. Our guest speakers will review 911 calls that have been used as evidence in prosecution of these cases and discuss the positive and negative impacts of the call-takers skills. **Module II approved.**

TOPICS INCLUDE:

- Facts About Domestic Violence
- Types of Domestic Violence
- Power & Control
- Staying
- Causes of Abuse
- Laws
- Statistics
- Officer Safety
- S.A.F.E.
- Call Review
- Call Handling Techniques

DATE: May 27, 2022

TIME: 8:00 am - 4:30 pm

COST: \$200.00 (911 SNC Module II Approval #OCC200903B)

LOCATION: Oakland Community College

Auburn Hills Campus - J-Building

2900 Featherstone Road

Auburn Hills, MI 48326-2845

REGISTRATION: Phone: 248.232.4220

Fax: 248.232.4225

QUESTIONS: 911training@oaklandcc.edu

- This Course is SNC Approved - Module II -

CANCELLATION POLICY: Class reservations may be cancelled up to 7 calendar days prior to the first day of class with a 100% refund, less than 7 days, but prior to the first day of class with a 50% refund, on the first day of class with a 0% refund. All "no shows" will be charged full price. Please include the registered person's name, course name and date, your signature and date. Students are responsible for amounts not covered by third party sponsors or departments unwilling to satisfy the invoice.



TRAINING NOTICE