



OAKLAND POLICE ACADEMY DISPATCH TRAINING

Combined Regional Emergency Services Training
Oakland Community College

2900 Featherstone Road • Auburn Hills, MI 48326-2845 • www.oaklandcc.edu/crest



OAKLAND
DISPATCH
ACADEMY
SERVICE THROUGH EDUCATION

DISPATCH LEADERSHIP

INSTRUCTOR: Darnell Blackburn, has a BA in Psychology, MBA and is a former police officer who has worked in road patrol, community policing and as an undercover narcotics officer. He worked full time with the regulatory agency for all law enforcement entities in the State of Michigan for over 17 years. He is currently following his passion and has devoted 100% of his efforts to PRAT International LLC.

Darnell is the Founder and CEO of PRAT International LLC, a service consulting company that specializes in training law enforcement officers in Unconscious Bias, Cultural Competency, Stress Management and Verbal De-Escalation. He has acted as a Facilitator for the US, Department of Justice on police and community relations in Washington D.C., alongside the previous Attorney Generals Loretta Lynch and Jeff Sessions. He has also been recognized as a subject matter expert on Implicit and Unconscious Bias, training numerous police agencies on the subject matter as well cultural competency and verbal de-escalation.

COURSE DESCRIPTION: This course is designed to provide a leadership mindset within the entire dispatch team. Whether it's supervising emergency service dispatchers or navigating the mental stress that can come due to the nature of the job, having a positive mindset is key. It doesn't matter if you are management for lay personnel when there's a need, the "team approach" produces the atmosphere to get the job done. This approach has been proven effective and synergy occurs when the whole is greater than the sum. By building a leadership dispatch service team that feels their existence is useful, the supervisor will get far greater results than any single individual could give. Once the team comes together, each team member will look after each other, ensuring professionalism, creativity, dedication to duty, and the desire to give the public the best service possible.

DATE: March 8, 2023

TIME: 8:30 am - 5:00pm

COST: \$125.00 (SNC Approval Number - PRAT2022-2646)

LOCATION: Oakland Police Academy
Oakland Community College
2900 Featherstone Road
Auburn Hills, MI 48326-2845

REGISTRATION: policetraining@oaklandcc.edu or
New 248.232.4227

– 302 FUNDS ELIGIBLE –

CANCELLATION POLICY: Class reservations may be cancelled up to 7 calendar days prior to the first day of class with a 100% refund, less than 7 days, but prior to the first day of class with a 50% refund, on the first day of class with a 0% refund. All "no shows" will be charged full price. Please include the registered person's name, course name and date, your signature and date. Students are responsible for amounts not covered by third party sponsors or departments unwilling to satisfy the invoice.



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TRAINING NOTICE