



## OAKLAND POLICE ACADEMY DISPATCH TRAINING

Combined Regional Emergency Services Training  
Oakland Community College

2900 Featherstone Road • Auburn Hills, MI 48326-2845 • [oaklandcc.edu/crest/](http://oaklandcc.edu/crest/)



OAKLAND  
DISPATCH  
ACADEMY  
SERVICE THROUGH EDUCATION

# HOMELAND SECURITY FOR 911 PROFESSIONALS

**INSTRUCTION BY:** Training Edge, LLC

**COURSE DESCRIPTION:** Emergency responders and dispatchers jobs all changed on September 11, 2001. Now all American citizens are asked to serve as the eyes and ears to help prevent another terror attack. They will call 911 to pass on that information. Emergency dispatchers need to know what to do with that information.

Students will be prepared to respond to a potential terror threat or suspicious situation.

**Module II approved.**

### CLASS OBJECTIVES:

- Learn procedures regarding calls that may involve a terror threat or suspicious activity and what agencies to contact.
- Learn early identification of terrorist events.

### TOPICS INCLUDE:

- Difference between domestic terrorism and international terrorism
- Dispatcher's role in a terrorist event
- Assess suspicious person/vehicle calls
- WMD Response Guide Use
- Terrorism Screening Center (TSC)
- 911 Calls - Information gathering
- Officer Assistance/Officer down at a suspected CBRNE incident
- Potential targets in your community
- Who to pass the tip on to/Use of the MIOC

**DATES:** May 30, 2023

**TIME:** 8:30 am - 5:00 pm

**COST:** \$200.00 (911 SNC Module II Approval #OCC2020-1203)

**LOCATION:** Oakland Community College  
Auburn Hills Campus - J-Building  
2900 Featherstone Road  
Auburn Hills, MI 48326-2845

**REGISTRATION:** [policetraining@oaklandcc.edu](mailto:policetraining@oaklandcc.edu) or  
**New** 248.232.4227

**QUESTIONS:** [911training@oaklandcc.edu](mailto:911training@oaklandcc.edu)

**– This Course is SNC Approved –**

**CANCELLATION POLICY:** Class reservations may be cancelled up to 7 calendar days prior to the first day of class with a 100% refund, less than 7 days, but prior to the first day of class with a 50% refund, on the first day of class with a 0% refund. All "no shows" will be charged full price. Please include the registered person's name, course name and date, your signature and date. Students are responsible for amounts not covered by third party sponsors or departments unwilling to satisfy the invoice.



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## TRAINING NOTICE