



OAKLAND POLICE ACADEMY DISPATCH TRAINING

Combined Regional Emergency Services Training
Oakland Community College



OAKLAND
DISPATCH
ACADEMY
SERVICE THROUGH EDUCATION

2900 Featherstone Road • Auburn Hills, MI 48326-2845 • www.oaklandcc.edu/crest/

ADVANCED EMERGENCY MEDICAL DISPATCH (EMD) CERTIFICATION

INSTRUCTION BY: Priority Dispatch Corp.

COURSE DESCRIPTION:

Advanced EMD training through the National Academy will help you master emergency medical dispatching on the front lines. You will learn how to handle difficult callers, identify the correct Chief Complaint, assign needed resources, effectively communicate between responders and callers, and provide life-saving support. This is hands-on training with real-life examples, exciting audiovisual tools, and instructors who have spent years in EMS as dispatchers and responders.

TOPICS INCLUDE:

- Improve quality of service and caring to the caller
- Correctly identify Chief Complaints
- Assign needed resources
- Improve scene safety
- Provide effective Dispatch Life Support
- Learn the new Compressions 1st CPR
- Provide crucial Pre-Arrival Instructions even in high-risk childbirth situations (breech, etc.)
- Safely prioritize calls
- Acquire National Certification

REGISTRATION INCLUDES:

- National Academy of Emergency Medical Dispatch® membership
- Two-year subscription to the National Journal of Emergency Dispatch™
- NAEMD certification and diploma
- EMD patch and Advanced EMD rocker
- EMD Course Manual
- Principles of EMD Textbook 3rd Edition - Version 12
- Advanced EMD lesson on CD-ROM

***** Must have current CPR Certification**

COURSE NAME: Advanced Emergency Medical Dispatch (EMD) Certification
DATE: April 16-18, 2019
TIME: 8:00 am - 5:00 pm
COST: \$395.00 (911 SNC Con Ed Approval #PDIS200806B)
 8-hour Recertification - \$125.00 (Students have the option to attend either Day 1 or Day 2)
 16-hour Recertification - \$250.00 (**Days 1 and 2 only**)
LOCATION: Oakland Community College
 Auburn Hills Campus - J-Building
 2900 Featherstone Road
 Auburn Hills, MI 48326-2845
REGISTRATION: Phone: 248.232.4220
 Fax: 248.232.4225
QUESTIONS: 911training@oaklandcc.edu

- This Course is SNC Approved -

CANCELLATION POLICY: Class reservations may be cancelled up to 7 calendar days prior to the first day of class with a 100% refund, less than 7 days, but prior to the first day of class with a 50% refund, on the first day of class with a 0% refund. All "no shows" will be charged full price. Please include the registered person's name, course name and date, your signature and date. Students are responsible for amounts not covered by third party sponsors or departments unwilling to satisfy the invoice.



OAKLAND COMMUNITY COLLEGE™

TRAINING NOTICE